

# **Professional Risks**

# Information Technology Proposal Form



DOA takes your privacy very seriously. We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and financial management. This may involve sharing or obtaining information about you within our group of companies and other third parties such as insurers, sub brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators and fraud prevention agencies. We may record telephone calls to help us monitor and improve the service we provide. For further information on how your information is used and your rights in relation to your information please see our <u>Privacy</u> <u>Policy</u>. If you do not have access to the internet please contact us and we will send you a printed copy.

DOA Underwriting Ltd is an independent underwriting agency, wholesale broker and principal company for David Oliver T/as David Oliver Associates and DOA Special Facilities Ltd (DOA) and is Authorised and Regulated by the Financial Conduct Authority, FRN 772309.

### **Important Notice**

This proposal must be completed and signed by a principal, partner, director of the proposer/s. The person completing and signing the form should be authorised by the proposer to do so and should make all reasonable enquiries to enable all the questions to be answered.

All questions must be answered to enable a quotation to be given.

Completing and signing this proposal does not bind the proposers or insurers to enter a contract of insurance.

If there is insufficient space to answer questions, please use an additional sheet and attach it to this form (please indicate section number).

### **General information**

#### 1. Please provide the following details (including all trading names and subsidiaries):

Name		Date of establishment
Website address		
2. Address/es, including	g postcode/s for all subsidiaries:	

#### 3. Please supply details of all principals, directors, partners:

Name	Qualifications	How long with the company

#### 4. Please state total numbers of:

Principals, directors, partners	Qualified staff	Administration	Others

# 5. Please state the name of any professional body or trade association of which you are a member:

Professional body

Trade association

#### 6. Do you currently have a professional indemnity policy in place?

□ No

If YES, please provide:

□ Yes

Na	me of current insurers								
Na	me of your broker								
Re	newal date								
Lin	nit of indemnity								
Pre	emium								
Exe	cess								
Re	troactive date								
7.	Do you or any of you financial interest in a							□ Yes	□ No
	<b>ES</b> , please provide detail siness and activities unde		re of the as	sociation, to	gether wi	th the name of the			
8. If Y	Do you use consultar 'ES:	nts / sub-cor	ntractors?					□ Yes	□ No
a.	What percentage of you	ır turnover / fe	ee income	was paid to t	hem in th	e last financial year	?		%
b.	What was the nature of	the work und	lertaken?						
c.	Do you require cover fo	r them under	this policy?	?				□ Yes	□ No
d.	Do you require them to	carry profess	ional inden	nnity insuran	ce to a si	milar limit?		□ Yes	□ No
lf N	IO to 8d, please provide o	details as to v	vhy not:						
9.	Please complete the	following:							
a.	Financial year end date		/	/ 20					
						Last complete financial year	Current year	Estima coming	

£

£

c. Estimated percentage split of your turnover / fee income including fee income for:

Total turnover / fee income including fee income

b.

£

			%
%	%		%
%	%		%
%	%		%
£	£	£	
<ul> <li>Do you enter into contracts that are not subject to UK / EU law?</li> <li>If YES, please provide details of which countries and jurisdiction:</li> </ul>			□ No
-	%	%         %           %         %           %         %           £         £	%         %           %         %

## **Business activities**

10. Split of turnover including fees in the last complete financial year. If a new start-up, please anticipate your figures:

Hardware	
Sales of own brand	%
Distribution of other brands	%
Installation	%
Maintenance	%
Software product sales	
Own shrink wrapped / off the shelf software	%
Third party shrink wrapped / off the shelf software	%
Own customisable software	%
Third party customisable software	%
Software services	
Installation including configuration (no code changes)	%
Customisation (including code changes)	%
Developing bespoke applications	%
Maintenance	%
Software	
Consultancy	%
Data processing	%
Cabling	%
Project management	%
Provision of contract staff	%
-acilities management	%
Training	%
Web design	%
nternet / application service provision (excluding web hosting)	%
Web hosting (please provide contract terms and conditions)	%
Telecommunications	%
Other work – details below	
	%
	%
	%
	TOTAL 100%

# 11. If there are activities in question 10 where you have declared no income for the last financial year:

a.	Have you undertaken any of these activities in the past?	□ Yes	□ No
b.	Do you intend to undertake any of these activities in the future?	□ Yes	□ No
If YES to any of the above, please provide details including nature of activities and income:			

# 12. Please give details of your three largest contracts in the last five financial years (give details of current projects if new start-up):

Largest contract:	
Start and end dates	
Nature of contract	
Name and business of client	
Total contract value	
Income to you	
Second largest contract:	
Start and end dates	
Nature of contract	
Name and business of client	
Total contract value	
Income to you	
Third largest contract:	
Start and end dates	
Nature of contract	
Name and business of client	
Total contract value	
Income to you	

# 13. Is the failure of any of your products or services liable to result in any of the following outcomes:

a.	Loss of life or injury to a person?	□ Yes	□ No
b.	Destruction or damage to physical property?	□ Yes	□ No
C.	Immediate and large financial loss?	□ Yes	□ No
d.	Significant cumulative financial loss?	□ Yes	□ No
e.	Insignificant financial loss (more of a nuisance)?	□ Yes	□ No

If **YES** to a. - d. above, please provide details:

14. Please give details of what you regard as your specialty within the industry, including your main areas of expertise and the essential purpose of any proprietary software licenced and supplied. If you are a new firm, please provide details of your anticipated specialisation:

# 15. Outsourcing services (application hosting, software as a service, online data storage, facilities management and web hosting):

a.	Where you are responsible for hosting and storing third party data, do you comply with the 1998 Data Protection Act?	□ Yes	□ No
b.	Do you have a business continuity plan to eliminate a single point of failure for outsourcing services?	□ Yes	□ No
c.	Do you have a disaster recovery plan?	□ Yes	□ No
lf N	<b>NO</b> to any of the above, please provide details:		

#### 16. Are any of your products or services:

a.	Intended for use in aircraft, watercraft, railway, military or process control equipment?	□ Yes	□ No
b.	Intended for use in nuclear, chemical oil, gas, petrochemical installation?	□ Yes	□ No
c.	Prototypes, experimental or single product items?	□ Yes	□ No
d.	Intended for use in surgical, medical applications?	□ Yes	□ No
e.	Trading systems, eg: financial, gaming?	□ Yes	□ No

If  $\ensuremath{\text{YES}}$  to any of the above, please provide details:

# Risk management

17.	Are satisfactory written references obtained from former employers for at least three years prior to the engagement of any employee responsible for money, accounts or goods?	□ Yes	□ No
18.	Above what amount do payments require at least a two-stage sign-off?	£	
19.	Do you hold client funds, or do you have client authority to agree and/or effect transfers or payments on their behalf from client funds or accounts?	□ Yes	□ No
lf <b>Y</b> l	ES:		
a.	Do you ever act solely on e-mail instructions to transfer funds or make payments from client accounts without taking steps to independently verify the authenticity of the instructions and integrity of any bank account details provided prior to execution?	□ Yes	□ No
b.	Do you undertake to immediately implement procedures to ensure that there is such an independent verification process in place for all future transactions?	□ Yes	□ No
C.	What steps have you taken to ensure that the transaction has been completed successfully?		
20.	When entering into contracts please confirm:		
a.	You carry out work only under your standard contract, signed by every client?	□ Yes	□ No
b.	All contracts are vetted by a legally qualified person before being agreed?	□ Yes	□ No
	<b>D</b> to any of the above, please explain why not:		
21.	When entering into contracts do you always:		
a.	Exclude liability for consequential, special or indirect damages, loss of profits and liquidated damages?	□ Yes	🗆 No
b.	Cap your overall liability at a reasonable level?	□ Yes	□ No
c.	Work to a written specification with your clients outlining the scope of each job?	□ Yes	🗆 No
d.	Ensure that changes to the scope of work are reflected in a written variation of the contract?	□ Yes	□ No
lf <b>N</b>	<b>D</b> to any of the above, please explain why not:		

22.	Do you commit clients to contracts with	th third parties?		□ Yes	□ No
If <b>YES</b> , do you always obtain clients written acceptance of the terms of contracts before committing them?		□ Yes	□ No		
lf <b>N</b> (	<b>D</b> , please explain why not:				
23.	Has any person for whom insurance is disciplinary proceeding taken by any r trade association?			□ Yes	□ No
lf <b>Ye</b>	<b>S</b> , please provide details:				
24. If YE	Has any proposal for similar insurance past or present principals, directors, p had special terms applied? S, please provide details:			□ Yes	□ No
25.	Is there any other information that you	consider material to the insu	rance required?	□ Yes	□ No
lf <b>YE</b>	<b>S</b> , please provide details:				
26.	For what limits of indemnity are quota	tions required?			
	□ £250,000	□ £500,000	□ £1,000,000		
	□ £2,000,000	□ £5,000,000	□ £10,000,000		
	□ Other £				

### Claims

#### 27. In respect of any of the risks to which this proposal relates:

a.	Has any claim been made (whether successful or not) against you, any predecessor, any past or present principals, directors, partners?	□ Yes	□ No
b.	Has any loss been suffered by you or any predecessor as a result of the dishonesty or malice of any past or present principals, directors, partners, employees or self-employed person?	□ Yes	□ No

### If $\ensuremath{\textbf{YES}}$ to any of the above, please provide details:

Brief details of each claim / loss	Total cost of claim / loss paid	Estimated total cost of claim / loss
	Brief details of each claim / loss	

### c. What steps have been taken to prevent a recurrence?

### 28. Are you, after full enquiry:

b.		of any shortcoming in your work for a client which is likely to give rise to a claim against his includes:	□ Yes	□ No
	i.	A shortcoming known to you, but not your client, which you cannot reasonably put right?		
	ii.	A complaint from your client about your work or anything you have supplied which cannot be immediately resolved?		
	iii.	An escalating level of complaint from your client on a particular project?		
	iv.	A client withholding payment due to you after any complaint?		
lf Y	ES, plea	se provide details:		

29.	Do you have any grounds, after reasonable enquiry, for suspecting that any past or present principal, director, partner, employee or self-employed person has acted dishonestly or maliciously?	□ Yes	□ No
lf <b>YI</b>	ES, please provide details:		

### Please read this paragraph carefully before signing the declaration

It is essential that every Proposal, when seeking a quotation to take out or renew any insurance, discloses to the prospective Insurers all material facts and information (including all material circumstances) which might influence the judgement of an Insurer in deciding whether to accept the risk and on what terms. The obligation to provide this information continues up until the time that there is a completed contract of insurance. Failure to do so entitles the Insurers, if they so wish, to avoid the contract of insurance from inception and so enables them to repudiate liability thereunder. If you have any doubt as to what constitutes a material fact or circumstance please do not hesitate to ask for advice.

### Declaration

On behalf of the Proposer/s, I/we declare that, after full enquiry, the contents of this proposal are true and that I/we have not misstated, omitted or suppressed any material fact or information. If there is any material alteration to the facts and information which I/we have provided or any new material matter arises before the completion of the contract of insurance, I/we undertake to inform the Insurer.

Signature of principal / director / partner:

Date:

Please use this page for additional information